

LAVAMAT 86820

Washing machine

User information



Dear customer,

Please read this User Information carefully and keep it to refer to at a later date.

Pass this User Information on to any subsequent owner of the appliance.

The following symbols are used in the text:



Safety instructions

Warning: Notes that concern your personal safety.

Attention: Notes that show how to avoid damage to the appliance.



Useful tips and hints



Environmental information

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Operating Instructions



Safety

Prior to using for the first time

- Follow the **"Instructions for installation and connection"**.
- If the appliance is delivered in the winter months when there are minus temperatures: Store the washing machine at room temperature for 24 hours before using for the first time.

Correct use

- The washing machine is only designed for the washing of normal domestic laundry at home.
- Additions or modifications to the washing machine are not permitted.
- Use only detergents and additives that are suitable for use in domestic washing machines.
- The washing must not contain any inflammable solutions. Danger of explosion!
- Do not use the washing machine for dry cleaning.
- Dyes/colour removers may only be used in the washing machine, if the manufacturer of these products expressly permits this. We cannot be held responsible for any damage arising.

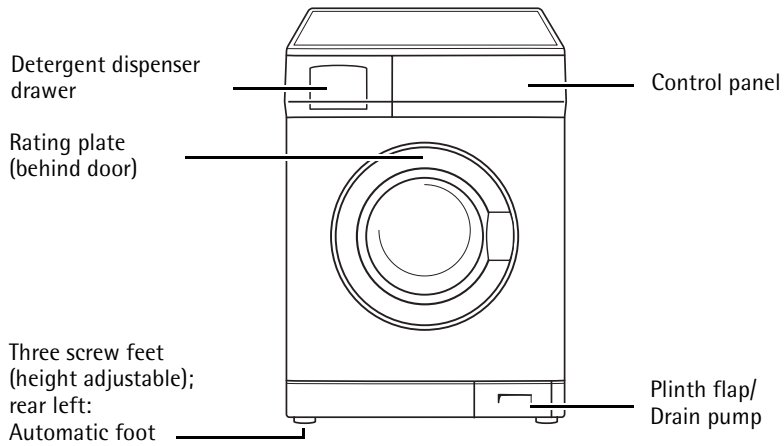
Child safety

- Keep packaging away from children. There is a risk of suffocation.
- Children often do not recognise the hazards associated with electrical appliances. Don't allow children to use the washing machine unsupervised.
- Make sure that children and pets don't climb into the drum of the washing machine. Could endanger life!

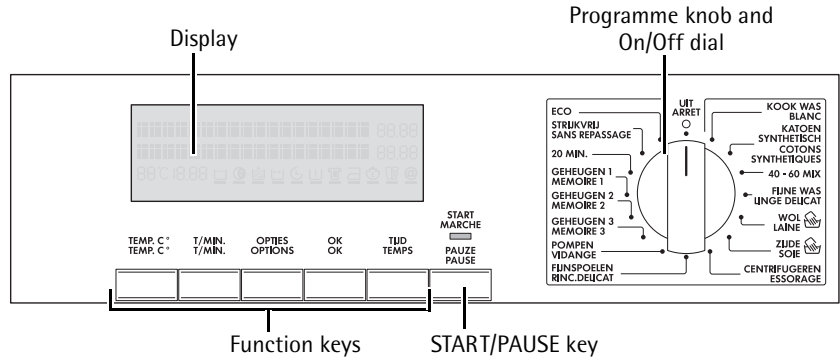
General safety

- Repairs to the washing machine must only be carried out by qualified service engineers.
- Never use the washing machine if the mains cable is damaged; or if the control panel, work top or plinth area is damaged such that the inside of the appliance is freely accessible.
- Switch off the washing machine before cleaning, maintenance and servicing. In addition, pull the mains plug out of the socket or – in the case of a permanent connection – switch off the cut-out in the fuse box or remove the screw fuse completely.
- If operation is stopped, disconnect the appliance from the mains supply and shut off the water tap.
- Never unplug the appliance by pulling on the cable. Always pull the plug.
- Multi-way plugs, connectors and extension cables must not be used. **This could constitute a fire hazard through overheating.**
- Never wash the washing machine down with a water jet. Danger of electric shock!
- In washing programmes with high temperatures the glass in the door gets hot. Do not touch it.
- Before emergency emptying of the appliance, before cleaning the drain pump or opening the door in an emergency, let the water cool down.
- Small animals can nibble at the cables and water hoses. Danger of electric shock and danger of water damage! Keep small animals away from the washing machine.

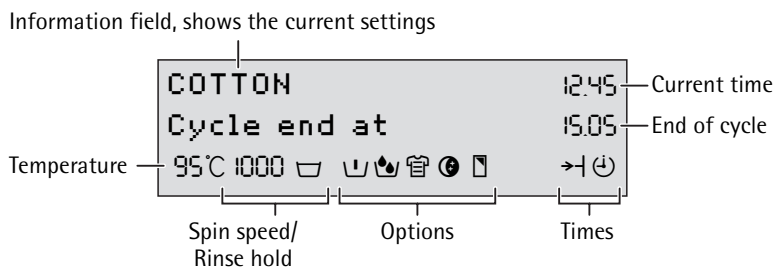
Description of the appliance



Control panel



What is shown in the display



Program overview








































Program	max. load (dry washing)	Options				Times			Spin speed			
		PREWASH	SENSITIVE	STAIN	NIGHT CYCLE	SHORT	VERY SHORT	DELAY START	1600/1400	1200/1000/ 800/600/400	0	RINSE HOLD
ENERGY SAVING ¹⁾	7 kg ²⁾	•	•	•	•			•	•	•	•	•
COTTON	7 kg ²⁾	•	•	•	•	• ³⁾	• ³⁾	•	•	•	•	•
LINEN/EASY-CARES 60°, 50°, 40°, 30°, Cold cycle	7 kg ²⁾ or 3,5 kg	•	•	• ⁴⁾	•	• ³⁾	• ³⁾	•	•	•	•	•
40 - 60 MIX	7 kg ²⁾	•	•	•	•			•	•	•	•	•
DELICATE 40°, 30°, Cold cycle	3,5 kg	•		• ⁴⁾	•		•	•		•	•	•
WOOL/ (HANDWASH) 40°, 30°, Cold cycle	2 kg							•		•	•	•
SILK/ (HANDWASH)	1 kg							•		•	•	•
SPIN	7 kg								•	•		
DELICATE RINSES	3,5 kg							•		•	•	•
DRAIN												
REFRESH	3,5 kg							•		•	•	•
EASY IRON 60°, 50°, 40°, 30°, Cold cycle	1 kg	•		• ⁴⁾	•	•	•	•		•	•	•

1) Program settings for testing in accordance with or in support of EN 60 456 and IEC 60 456 are described in the Chapter "Consumption Values".

2) In the case of excessively large volume washing of a fleecy nature, e.g. terry towelling, flannelette, it may be that the drum is already full before the maximum load is reached.

3) Recommended load for short programmes is 3,5 kg; full loading is possible however with somewhat reduced cleaning results.

4) STAIN can only be selected with wash temperatures of 40°C and above, as stain treatment products are only effective at higher temperatures.

Use/Features	Care symbols ¹⁾
Energy-saving program at 60 °C for lightly to normally soiled whites/coloureds made of cotton/linen.	 
Energy-saving program at 95 °C for normally to heavily soiled whites/coloureds made of cotton/linen.	
General program for whites/coloureds made of cotton/linen as well as for easy-care mixed fibres and synthetics. The program is automatically adjusted to the different fabric types and load sizes. If loading only with easy-care washing, do not load more than 3,5kg.	    
Program for whites/coloureds which are labelled for different wash temperatures. Items, which according to the care symbols are normally to be washed separately at 40 °C or at 60 °C, can be washed together in this program. Achieves the washing results of a normal 60° programme.	 
Gentle program for delicate fabrics such as bonded fabrics, microfibres, synthetics, net curtains (max. net curtain load 20 to 25m ²). If used with  RINSE HOLD also suitable for items with a climatic membrane, e.g. outdoor clothing.	 
Particularly delicate program for machine washable and hand washable wool or wool mixtures.	  
Particularly delicate program at 30 °C, for machine washable and hand washable silk. Wash very delicate items individually.	  
Draining and spinning, e.g. after a  RINSE HOLD/🕒 NIGHT CYCLE, or separate spin for hand-washed cottons/linens and easy-cares.	     
Separate gentle rinse (3 rinses, liquid conditioner is washed in from compartment  , gentle spin).	  
Pumps water away after a  RINSE HOLD.	
Special cycle at 30 °C, about 20 minutes long, for quickly washing through e. g. once worn, slightly dirty sports clothing or new clothes.	     
Special cycle for easy-care fabrics, which afterwards are to be ironed only lightly or not at all.	 

1) The numbers in the care symbols show the maximum temperatures.

Overview of terms

The English terms used in this User Information booklet correspond to the Dutch/French names below that are to be found at your appliance's control panel:

Programme selector	
OFF	UIT/ARRET
COTTONS	KOOK WAS BLANC
LINEN/ EASY-CARES	KATOEN/ SYNTHETISCH COTONS/ SYNTHETIQUES
40 - 60 MIX	40 - 60 MIX
DELICATES	FIJNE WAS LINGE DELICAT
WOOL (HANDWASH)	WOL/LAINE
SILK (HANDWASH)	ZIJDE/SOIE
SPIN	CENTRIFUGEREN ESSORAGE
RINSE	FIJNSPOELEN RINC.DELICAT
DRAIN	POMPEN/ VIDANGE
MEMORY	GEHEUGEN MEMOIRE
20 MIN.	20 MIN.
EASY IRON	STRIJKVRIJ SANS REPASSAGE
ENERGY SAVING	ECO

Buttons	
TEMP.	TEMP.C°
RPM	T/MIN.
OPTIONS	OPTIES OPTIONS
OK	OK
TIME	TIJD/TEMPS
START/PAUSE	START/PAUZE MARCHÉ/PAUSE

Prior to using for the first time

Switching on the appliance for the first time - setting the language

The display is set to Dutch as standard in the factory.



Important: If the display does not show the menu for setting the language when the appliance is switched on, the appliance has been switched on before. If this happens, please see the section "Setup/Language".

To switch on the appliance, turn the program knob to any program, e. g. COTTON.

The display lights up and should look like the illustration opposite.

In addition the display shows:

- "Bevestigen, druk toets OK"
- "Wijzigen, druk toets OPTIES"

If you want to keep the language:

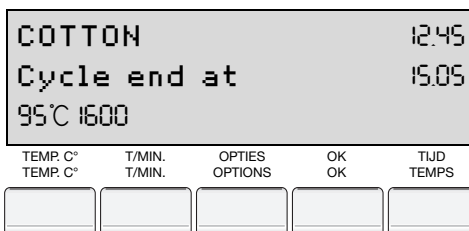
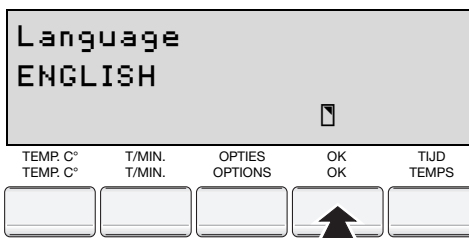
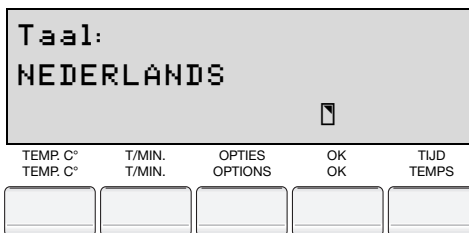
Press the OK key.

If you want to change the language:

1. Press the OPTION key repeatedly, until the desired language appears in the display, e. g. ENGLISH.
2. Press the OK key.

In the display ENGLISH flashes several times and the display should then look like e.g. the illustration opposite.

3. To switch the appliance off, turn the programme knob to OFF.



Setting the time

So that the time and the end of the program are correctly displayed, please check the display and set the current time if necessary. To do this, please see the section "Setup/Clock".

Carrying out a wash program prior to first use

In order to remove any residues from the drum and water container which may have been left during manufacturing, perform the first wash cycle without any washing in the machine. Program: LINEN/EASY-CARES 60 °C, option TIME SAVING: VERY SHORT, use approx. 1/4 measuring cup of detergent.

Preparing and sorting washing


Preparing washing

- Empty pockets. Remove foreign bodies (e. g. coins, paper clips, nails, etc.).
- Do up zips, button up covers to prevent damage to washing.
- Remove the runners from net curtains or cover them with a net or a bag.
- Wash sensitive and small items in a net or a pillow case, e.g. net curtains, tights, socks, handkerchiefs, bras.

Important! Bras and other items containing wires should only be washed in a net bag. The wires can work loose and damage the appliance.

Sorting washing

- By colour: Wash white and coloured washing separately. Washing can run.
- By temperature, type of washing and care symbol.

Important! Do not wash fabrics with care symbol  (= do not wash!) in the washing machine.

Running a washing cycle

Adding detergent/additives

Important: Use only detergents and additives that are suitable for use in domestic washing machines.



For USA and Canada only!

Important! Only LOW-SUDSING detergent suitable for a front-loading washing machine can be used in this machine. This machine can heat the water up to 95 degrees celsius, or 200 degrees fahrenheit, and care should be taken to ensure that the correct washing powder is used. If you have any doubt, check with your dealer or the distributor.

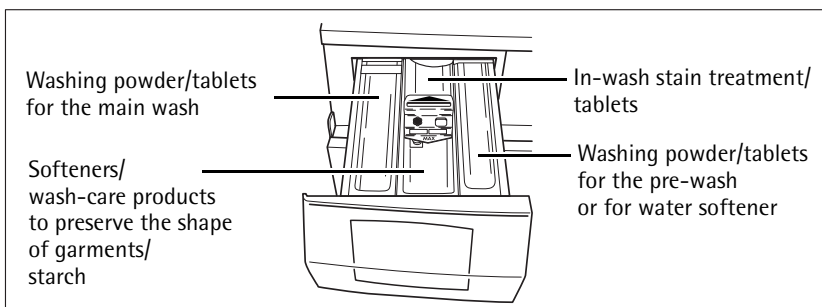
WARRANTY AND CONSEQUENTIAL DAMAGES ARE VOIDED IF A LOW SUDSING DETERGENT IS NOT USED.

Dose detergent and additives according to the instructions of the detergent and additive manufacturers. Follow the instructions on the packaging.

Dosing depends upon:

- the washing's degree of soiling,
- the size of the load
- the degree of hardness of the water supply.
- If the manufacturer does not give instructions for small loads: for a half load, use a third less, for a very small load, use only half of the detergent that is recommended for a full load.
- From water hardness 2 (= medium) upwards, water softener should be used. Detergent can then always be dosed for water hardness 1 (= soft). Your local water company will be able to give you information about the water hardness in your area.

1. Pull the detergent dispenser drawer out as far as the stop.
2. Add the detergent/additives.
3. Push the drawer in fully.



Washing powder/tablets for the main wash

If you are using water softener and need the right-hand compartment for the pre-wash detergent, add the water softener to the main wash detergent in the left-hand compartment.

Softeners, wash-care products to preserve the shape of garments, starch

Do not fill the compartment beyond the MAX mark. Dilute thick liquid concentrates according to the manufacturer's instructions before putting them into the drawer. Dissolve powder starches.

If you use liquid detergents:

Add liquid detergent using the dosage container provided by the detergent manufacturer.

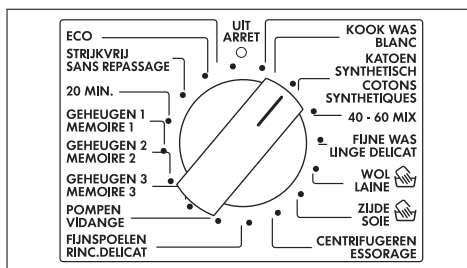
Switching on the appliance/selecting a program

Select the program using the program knob, e.g., LINEN/EASY-CARES.



By selecting a program, you switch the appliance on at the same time.

- The display lights up and shows the program set, the current time and the estimated end of the cycle.
- Depending on the program, the washing machine suggests a temperature and a spin speed. You can change these suggestions.
- The lighting for the display switches itself off at the end of the cycle or, if the appliance is not started after the program is set, after 10 minutes. To switch the light on again, press any key or turn the program knob.




- Before switching the appliance on, make sure that the drum is empty. If you do not, the washing will subsequently not be registered properly by the load sensor.


Changing the temperature

Press the TEMP. key repeatedly until the desired temperature is displayed.


LINEN/EASY CARE		12.45
Cycle end at		14.37
50°C 1600		

TEMP. C° TEMP. C°	T/MIN. T/MIN.	OPTIES OPTIONS	OK OK	T/D TEMPS
				

Changing spin speed/selecting rinse hold


Press the RPM key repeatedly, until the desired spin speed or  RINSE HOLD is displayed.

LINEN/EASY CARE		12.45
Cycle end at		14.37
50°C 800		

TEMP. C° TEMP. C°	T/MIN. T/MIN.	OPTIES OPTIONS	OK OK	T/D TEMPS
				



With spin speed "0" the last rinse water is drained off at the end of the cycle, but the washing is not spun.

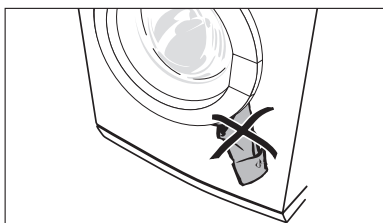
- With  RINSE HOLD the washing is left to soak in the last rinse water. There is no final spin after the intermediate spin(s). Intermediate spins are programme-dependent and cannot be altered.

Opening the door/loading washing

1. To open the door: pull the door by the handle.
2. Unfold washing and load it loosely into the machine. Mix large and small items.

Important: Do not get any washing caught between the door and the rubber seal.

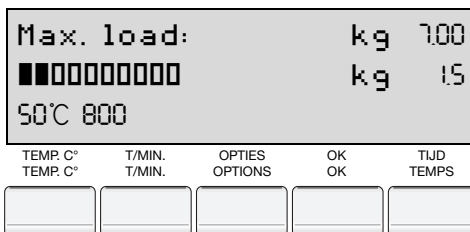
3. Push the door shut firmly. Door catch must audibly click shut.



Current load display



If settings are not undertaken for several seconds during the programme setting process or when loading with laundry, the following indicators appear on the display when the machine door is open:



- the maximum permissible load for the selected programme,
- and the actual loading in 0.5 kg steps. This is also displayed by the little filled boxes (loads of less than 0.5 kg are not displayed).

If too much laundry has been loaded into the machine, the indicator **OVERLOAD** appears in the display. Please remove the relevant amount of laundry in such cases.

It is possible to carry out more programme settings.



If the laundry is removed again before the programme starts, the current load display may not change back to 0. If this occurs, please turn the machine off and switch it back on again after approx. 3 seconds. Reset the programme and refill machine with laundry.

The current load display goes out if the door is closed.

Setting options

Options can be added to a wash cycle that has already been selected. Press the **OPTION** key. The display shows the symbols for the options.

PREWASH

Pre-washes at about 30 °C before the main wash cycle, which follows automatically.

SENSITIVE

Enhanced rinse action through an additional rinse cycle together with decreased drum movement (improved fabric care). This is ideal when frequent washes are necessary, for example, in cases of highly sensitive skin. An additional rinse cycle can also be permanently set (see section "Setup").



STAIN

For heavily soiled and stained washing. In-wash stain treatment products are washed in at the optimum time as the program progresses.



NIGHT CYCLE

The washing is left to soak in the final rinse water. There is no final spin and no intermediate spin. Because of this the program runs very quietly. NIGHT CYCLE is therefore particularly suitable if you want to wash at night.



SETUP

The special functions that can be set under Setup remain permanently stored in the appliance, e. g., time, language, etc. (see section "Setup") until they are changed or deactivated.



Only the options that can be combined with the cycle that has already been set are shown in the display.

Prewash, Sensitive, Stain, Night Cycle

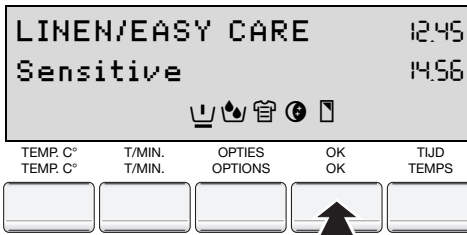
1. Press the OPTION key repeatedly until the desired symbol flashes, e. g.,

PREWASH (With each press of the key, the next symbol flashes, from left to right.)



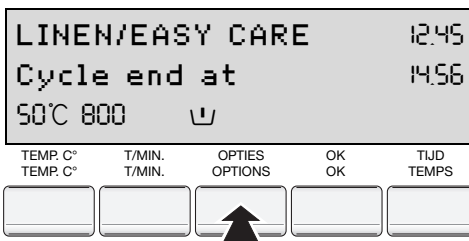
2. Press the OK key. The symbol stops flashing. A black bar appears under the symbol. The option is set. The display changes to the next option.

To switch off the option, press the OPTION key repeatedly until the symbol for the option flashes and then press the OK key. The black bar under the symbol disappears.



If other options are to be selected: Press the OPTION key repeatedly until the desired symbol flashes and confirm each one with the OK key.

- Press the OPTION key repeatedly, until your program set appears again. The display shows the symbol for the selected option.



Setting times

Shortened cycles and the delay of the start time can be set for a wash cycle that has already been selected.

Press the TIME key. The display shows the symbols for TIME SAVING and DELAY START.

→| TIME SAVING: SHORT or VERY SHORT

Shortened wash cycle for lightly soiled washing.

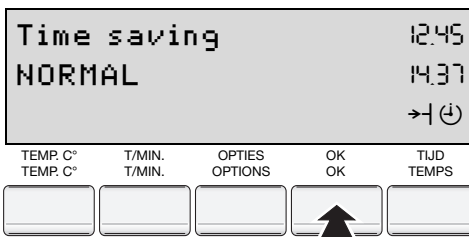
- SHORT: only possible with the programs COTTON, LINEN/EASY-CARES and EASY IRON
- VERY SHORT: only possible with the programs COTTON, LINEN/EASY-CARES and EASY IRON and DELICATE.

⌚ DELAY START

To delay the start of a program by between 30 minutes and a max. of 20 hours.

Time Saving: SHORT or VERY SHORT

- Press the TIME key repeatedly, until the TIME SAVING symbol →| flashes.
- Press the OK key.
- Press the TIME key. A black bar appears under the →| TIME SAVING symbol, SHORT or VERY SHORT appears in the display.

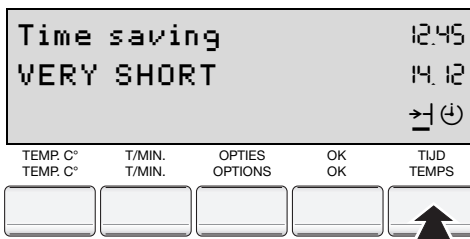


- To change from SHORT to VERY SHORT, press the TIME key again.



You can change between NORMAL, SHORT, and VERY SHORT using the TIME key.

- Press the OK key to confirm the selection. The display changes to the symbol for DELAY START, i.e. DELAY START can now be set.
- Press the TIME key, if no Delay Start is to be set. The display shows the TIME SAVING symbol as well as the time for the end of the cycle.



Delay Start

- Press the TIME key repeatedly, until the DELAY START symbol flashes.
- Press the OK key. In the display, "Start in 0 min" is displayed.

- Press the TIME key repeatedly, until the display shows the desired period by which you want to delay the start, e. g. "Start in 4h" (=4 hours). A black bar appears under the DELAY START symbol.



If 20 h is displayed and you press the key again, the delayed start is cancelled.

- Press the OK key. The display shows the DELAY START and the time until the end of the program (including period by which the start has been delayed).
- To activate the Delay Start, press the START/PAUSE key. The display now shows e. g., "Start in 4.00" (=4 hours). The display for the time remaining until the start of the program is reduced in 30 minute intervals (e.g., 4.00, 3.30, 3.00, ... 0.30, 0).



Starting a program

1. Check that the water tap is open.
2. Press the START/PAUSE key.

The program is started or it starts after the time delay set has elapsed.

- i** If after pressing the START/PAUSE key the display shows "Door not Closed", the door has not been shut properly. Push the door firmly closed and press the START/PAUSE key again.

Program progress

The display indicates the stage of the program that is currently being performed as well as the time of the end of the program.

LINEN/EASY CARE			12.45	
Washing			14.37	
50°C 800				
TEMP. C° TEMP. C°	T/MIN. T/MIN.	OPTIES OPTIONS	OK OK	TJJD TEMPS

- i** During the washing cycle the time of the end of the program may change as the program adjusts itself to different conditions (e. g., type and quantity of laundry, out of balance spin detection, special rinses, etc.).

Interrupting a program/adding washing

Interrupting a program

- The wash program can be interrupted at any time by pressing the START/PAUSE key. It is then re-started by pressing the key again.
- To stop the washing machine before the program has ended, turn the program knob to OFF.

Important: Be careful if there is water in the appliance!

Adding washing

1. Press the START/PAUSE key.
 - If "Door locked" and "Pause" are alternately shown in the display, it is no longer possible to add washing, e. g. when the water level is too high.
 - If "Door openable" and "Pause" are alternately shown in the display, it is still possible to add washing:
2. Open the door.
3. Add washing and close the door again.
4. Press the START/PAUSE key again. The program continues.

Washing cycle complete/Removing the washing

At the end of the cycle a long acoustic signal sounds 3 times (when the SOUND setting is NORMAL or LOW) and the messages "Cycle ended" and "Door openable" appear alternately in the display.

1. Open the door and remove the washing.
2. Turn the programme knob to OFF.
3. After the wash, pull out the detergent dispenser drawer slightly to allow it to dry. Leave the door slightly open to air the inside of the washing machine.

If RINSE HOLD or NIGHT CYCLE was selected:

After a RINSE HOLD or when a program with NIGHT CYCLE has ended, the START/PAUSE indicator flashes. "Cycle ended" and "Door locked" appear alternately in the display.

The water must first be drained:

- Turn the programme knob to OFF, then to DRAIN and press the START/PAUSE key (the water is drained without spinning),
or
- or turn the programme knob to OFF and then to SPIN. Change the spin speed if necessary and press the START/PAUSE key (the water is drained and the washing spun).

Setup

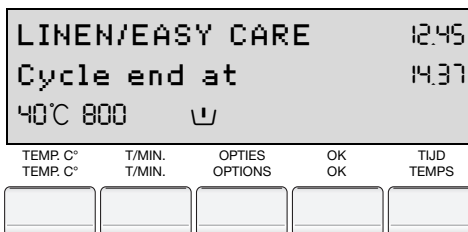
The special functions that can be set under Setup remain permanently stored independent of each washing cycle – even after the appliance has been switched off or the mains plug has been removed from the socket.




Memory 1, 2, 3

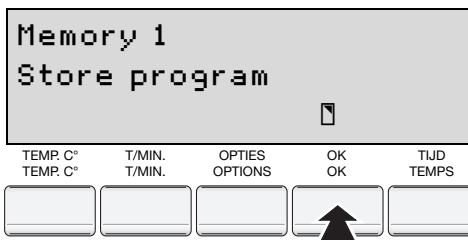
Program combinations can be stored at program knob positions MEMORY 1, 2, 3 and can then be selected directly using the program knob. To do this the desired program combination is first put together and then stored.

Setting the Memory

Example: Program position MEMORY 1 is to be given the following program combination: LINEN/EASY-CARES 40 °C, 800 rpm, with PREWASH.



1. Turn the program knob to LINEN/EASY-CARES.
2. Press the TEMP. key repeatedly, until 40 °C appears in the display.
3. Press the RPM key repeatedly, until 800 appears in the display.
4. Using the OPTION key set  PREWASH and press the OK key. A black bar appears under the PREWASH symbol .
5. Press the OPTION key repeatedly, until the SETUP symbol  flashes.
6. Press the OK key. The display changes to the Special Functions level. Program memory position MEMORY 1 is offered first.



To change to another memory position, press the OPTION key.


7. Press the OK key.

The program combination is now stored to program knob position MEMORY 1 and in the future can be selected directly using the program knob.




The Memory can be overwritten at any time with a new program combination (see "Changing the Memory") but cannot be deleted.

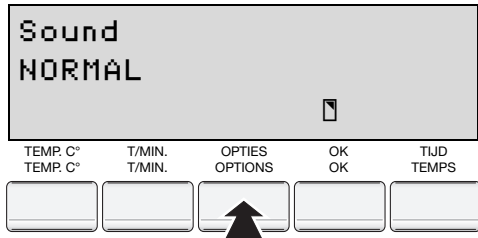
Changing the Memory

1. Put together the new program combination as required (for an example, see "Setting the Memory", steps 1 to 4).
2. Press the OPTION key repeatedly, until the SETUP symbol  flashes.
3. Press the OK key.
4. Using the OPTION key select the memory position to be changed, e. g. MEMORY 1.
5. Store the new program combination using the OK key.




Volume

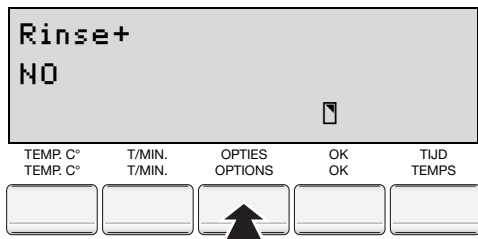
The volume of the acoustic signal can be selected.

1. Turn the program knob to any program and press the OPTION key repeatedly until the SETUP symbol  flashes.
2. Press the OK key.
3. Press the OPTION key repeatedly, until VOLUME is shown in the display.
4. Press the OK key.
5. Press the OPTION key repeatedly until the desired volume (NORMAL, LOW, NO SOUND) is shown in the display.
6. Press the OK key to confirm the setting. The icon changes to the next special function.
7. Press the OPTION key repeatedly until your program set appears again.




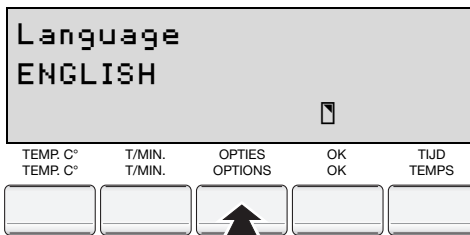
Extra Rinse

1. Turn the program knob to any program and press the OPTION key repeatedly until the SETUP symbol  flashes.
2. Press the OK key.
3. Press the OPTION key repeatedly until + RINSE+ is shown in the display.
4. Press the OK key. The RINSE+ symbol + appears. The display changes to the next special function.
5. Press the OPTION key repeatedly, until your program set appears again.




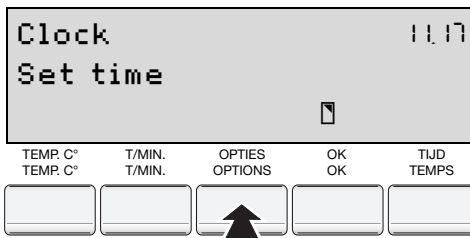
Language

1. Turn the program knob to any program and press the OPTION key repeatedly until the SETUP symbol  flashes.
2. Press the OK key.
3. Press the OPTION key repeatedly, until the display shows LANGUAGE.
4. Press the OK key.
5. Press the OPTION key repeatedly, until the desired language appears in the display, e. g. ENGLISH.
6. Press the OK key. The display changes to the next special function.
7. Press the OPTION key repeatedly, until your program set appears again.




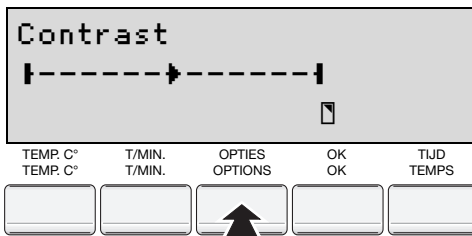
Clock

1. Turn the program knob to any program and press the OPTION key repeatedly until the SETUP symbol  flashes.
2. Press the OK key.
3. Press the OPTION key repeatedly until CLOCK is shown in the display.
4. Press the OK key.
5. Using the OPTION key set the desired time. With each press of the key, the display moves on by one minute. Keeping the key depressed changes the display in 10 minute steps.
6. Press the OK key. The display changes to the next special function.
7. Press the OPTION key repeatedly, until your program set appears again.



Contrast and brightness

1. Turn the program knob to any program and press the OPTION key repeatedly until the SETUP symbol  flashes.
2. Press the OK key.
3. Press the OPTION key repeatedly, until the display shows CONTRAST or or BRIGHTNESS.
4. Press the OK key.
5. Using the OPTION key set the desired setting. With each press of the key or if the key is kept pressed down, the black triangle in the diagram moves further to the right for more contrast or brightness. If the triangle reaches the right hand edge, it starts again from the left.
6. Press the OK key. The display changes to the next special function or back until your program set appears again.
7. Press the OPTION key repeatedly, until your program set appears again.

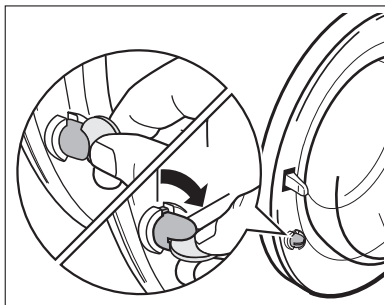


Child safety device

When the child safety device is set, the door can no longer be closed.

Setting the child safety device:

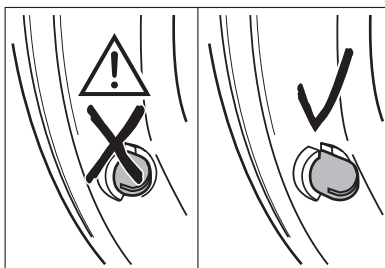
Use a coin to turn the knob (on the inside of the door) in a clockwise direction as far as it will go.



Warning! The knob must not be sunk-in after being set, otherwise the child safety device is not active. The knob must stand proud as shown in the illustration.

Releasing the child safety device:

Turn the knob anti-clockwise as far as it will go.



Cleaning and maintenance

Important! Do not use furniture care products or aggressive cleaners to clean the appliance.

Wipe control panel and body with a damp cloth.

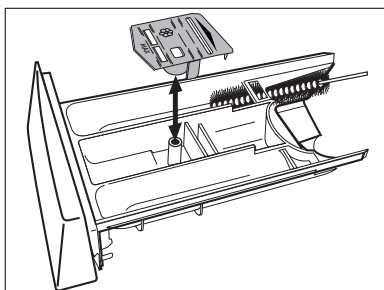
Cleaning procedure

If you plan to wash mainly at low temperature, you should run a hot programme from time to time. This will reduce any deposits and clean the appliance from the inside.

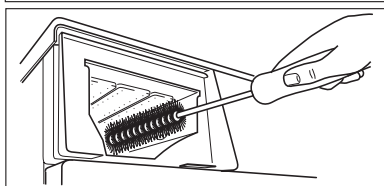
Detergent dispenser drawer

The detergent dispenser drawer should be cleaned regularly.

1. Remove the detergent dispenser drawer by pulling it firmly.
2. Remove the conditioner insert from the middle compartment.
3. Clean all parts with water.
4. Put the conditioner insert in as far as it will go, so that it is firmly in place.



5. Clean all parts of the washing machine, especially the nozzles in the top of the washing-in chamber, with a brush.
6. Insert the detergent dispenser drawer in the guide rails and push it in.



Washing drum

Rust deposits in the drum may occur due to rusting foreign bodies in the washing or tap water containing iron.

Important! Do not clean the drum with acidic descaling agents, scouring agents containing chlorine or iron or steel wool.

1. Remove any rust deposits on the drum with a cleaning agent for stainless steel.
2. Run a washing cycle without any washing to clean off any cleaning agent residues. Program: LINEN/EASY-CARES 60°, option → TIME SAVING: VERY SHORT, add approx. 1/4 of a measuring cup of washing powder.

Door and rubber collar

Regularly check whether deposits or foreign bodies are present in the folds of the rubber collar or on the inside of the glass door.
Clean the glass in the door and the rubber collar regularly.

What to do if...

Remedying small malfunctions yourself

If while the appliance is operating a short acoustic signal sounds 3 times and one of the following messages appears in the display:

- „No incoming water/Check tap & Hose“,
- „No drain - check/drain hose/filter" or "Pump Blocked",
- "Door not Closed",

please have a look at the following table.


When the fault is remedied, press the START/PAUSE key.

If "Warning : E and number or letter" is displayed: Switch the appliance off and on again. Re-set the program. Press the START/PAUSE key.

If the warning is displayed again, please contact the Customer Care Department and inform them of the warning.

Problem	Possible cause	Remedy
Washing machine does not work.	Mains plug not plugged in or fuse not working.	Plug in mains plug. Check fuse.
	Door not closed properly.	Close door - there should be an audible click.
	START/PAUSE key was not pressed for long enough.	Press START/PAUSEkey for longer.
Door cannot be closed.	Child safety device engaged.	Release child safety device.
Display shows: "Selection error".	The selected function cannot be combined with other program settings.	Make another selection.
Display shows: "Door not Closed/Please check"	Door not closed properly.	Close door - there should be an audible click. Start program again.

Problem	Possible cause	Remedy
Display shows: "No incoming water/Check tap & Hose"	Tap turned off.	Turn the tap on.
	Filter in the screw connection of the inlet hose is blocked.	Turn off the water tap. Unscrew hose, take out filter and clean it.
	Water tap is blocked with limescale or faulty.	Check the water tap and have it repaired if necessary.
Washing machine vibrates when operating or is noisy.	Transit packaging has not been removed.	Remove transit packaging.
	Screw feet not correctly adjusted.	Adjust feet according to the Installation and Connection instructions.
Washing has not been spun.	Only a few large items of washing in the drum.	Always load the drum as full as possible. Mix large and small items.
Water is running out from under the washing machine.	Screw connection on the inlet hose is leaking.	Screw the inlet hose in firmly.
	Drain hose is leaking.	Replace drain hose.
	Drain pump cover is not closed properly.	Close cover properly.
	Washing was caught in the door.	Load washing carefully for the next wash.
	Emergency drain hose is leaking.	Close off emergency drain hose properly.
Display shows: "Warning : EF3". The drain pump runs constantly - even when the appliance is switched off.	The Aqua Control anti-flood system has responded.	Close the tap, remove the mains plug from the socket and inform Customer Service.
Display shows: "Excess Detergent"	Probably too much detergent has been used.	Dose detergent exactly as instructed by manufacturer.

Problem	Possible cause	Remedy
Display shows: – “No drain – check drain hose/filter” or – “Pump Blocked”	Kink in drain hose.	Remove kink.
	Maximum pumping height of 1 m exceeded.	Please contact Customer Care Department.
	Drain pump is blocked.	Switch off appliance. Pull out mains plug. Clean drain pump. Remove foreign bodies from pump housing.
	With connection to sink outlet: Sink outlet is blocked.	Clean out sink outlet.
Fabric softener not rinsed in,  compartment for additives is filled with water.	Conditioner insert in the compartment for additives is not correctly attached or is blocked.	Clean detergent dispenser drawer, insert conditioner insert firmly.
Door cannot be opened when appliance is switched on.	Door locked.	Wait until the display shows “Door openable” and “Cycle ended” alternately.
	Power cut. (All displays are off.)	Program continues, when power cut is over.
	For safety reasons, the door remains locked for approx. 4 to 10 minutes.	To remove washing: If water can be seen in the appliance, before opening the door, first perform an emergency drain.
Washing is heavily creased.	Possibly too much washing was loaded.	Observe maximum loads.

If the wash results are not satisfactory

Washing is grey and scale is being deposited in the drum

- Too little detergent is being used.
- The right detergent was not used.
- Special soiling was not pre-treated.
- Programme or temperature was not correctly set.

There are grey stains on the washing.

- Washing soiled with ointment, grease or oil was washed with too little detergent.
- It was washed at too low a temperature.
- A common cause is that fabric conditioner – especially a concentrate – has got onto the washing. Such stains should be washed out as quickly as possible and make sure that you are careful when using fabric conditioner.

After the last rinse foam can still be seen.

- Modern detergents may create foam even in the last rinse cycle. The washing is however sufficiently rinsed.

There are white residues on the washing.

- This is due to the insoluble ingredients in modern detergents. They are not caused by insufficient rinsing. Shake or brush the washing. If possible turn the washing inside out before washing. Check your choice of detergent. Especially with dark colours it is advisable to use liquid detergents.

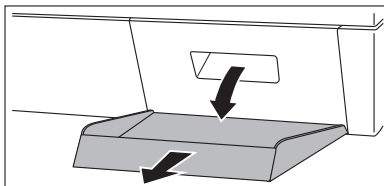
Carrying out an emergency drain



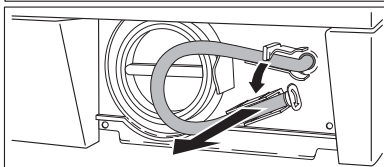
Warning! Before emergency draining, switch off the washing machine and remove the mains plug from the socket.

Warning! The water that comes out of the emergency drain hose may be hot. There is a risk of scalding. Let the water cool before performing an emergency drain.

1. Open the plinth flap and remove it.

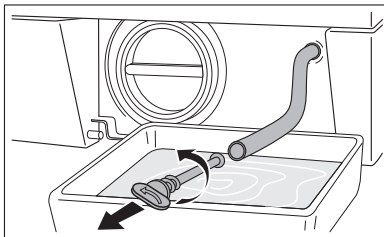


2. Take out the emergency drain hose.



3. Place a shallow container underneath it. Then loosen the drain plug by turning it in an anti-clockwise direction and pull it out.

4. The water runs out. If it is necessary to empty the container more than once, seal up the emergency drain hose with the drain plug while you are doing so.



When the water has all drained away:

5. Push the drain plug firmly into the emergency drain hose and screw it tight in a clockwise direction.
6. Place the emergency drain hose back in the support.
7. Insert the plinth flap and close it.

Drain pump

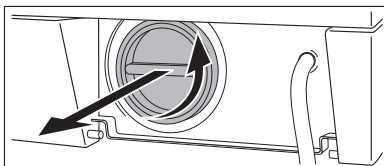
The drain pump is maintenance-free. It is only necessary to open the pump cover if there is a malfunction and water is no longer being pumped out, e. g. if the pump wheel is blocked.

Please make sure before loading the washing that there are no foreign bodies in the pockets or caught between the washing. Paperclips, nails, etc. that may have got into the washing machine with the washing remain in the pump housing (foreign body trap that protects the pump wheel).

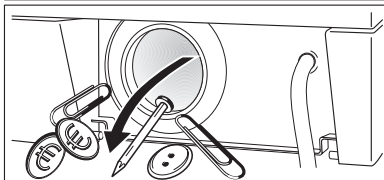


Warning! Before opening the pump cover, switch off the washing machine and remove the mains plug from the socket.

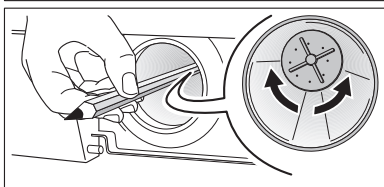
1. First carry out an emergency drain.
2. Place a cloth on the floor in front of the drain pump cover. Residual water runs out.
3. Unscrew the pump cover in an anti-clockwise direction and remove it.



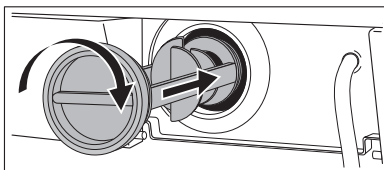
4. Remove foreign bodies and fluff from the pump housing and from the pump wheel.



5. Check whether the pump wheel right at the back of the pump housing can turn. (It is normal for the pumping wheel to turn jerkily.) If the pumping wheel cannot be turned, please contact the Customer Care Department.



6. Insert the pump cover. Insert the guides at the sides of the cover into the guide slots and tighten the cover by turning in a clockwise direction.



7. Close off the emergency drain hose and place it in the support.
8. Close plinth flap.

Disposal




Packaging material

The packaging materials are environmentally friendly and can be recycled. The plastic components are identified by markings, e.g. >PE<, >PS<, etc. Please dispose of the packaging materials in the appropriate container at the community waste disposal facilities.



Old appliance

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



Warning! When an appliance is finished with, remove the plug from the mains socket. Cut off the cable and plug and dispose of them. Destroy the door lock. This prevents children from trapping themselves inside and endangering their lives.

Technical data

- CE
- This appliance conforms with the following EU Directives:
- 73/23/EEC dated 19.02.1973 Low Voltage Directive
 - 89/336/EEC dated 03.05.1989 EMC Directive inclusive of Amending Directive 92/31/EEC
 - 93/68/EEC dated 22.07.1993 CE Marking Directive

Height x Width x Depth	850 x 598 x 640 mm
Depth when door is open	1017 mm
Height adjustment	approx. +10/-5 mm
Load (depending on programme)	Max. 7 kg
Area of use	Domestic
Drum spin speed	see Rating Plate
Water pressure	1-10 bar (=10-100 N/cm ² =0.1-1.0 MPa)

Consumption values

The consumption values were obtained under standardised conditions. They may vary when operating in domestic conditions.

Programme knob (Temperature)	Type of material	Load in kg ¹⁾	Water in litres	Energy in kWh
ENERGY SAVING ²⁾	Cotton	7	45	1.19
COTTON 95	Cotton	7	58	2.30
LINEN/EASY-CARES 40 🧺 STAIN ²⁾	Cotton	7	55	0.80
LINEN/EASY-CARES 40 ²⁾	Synthetics	3.5	55	0.55
DELICATE 30	Synthetics	3.5	58	0.45
WOOL 🧶 (HANDWASH) 30	Wool	2	50	0.35

1) The load is determined in accordance with EN 60456 standard loads.

2) **Note:** Programme setting for tests in accordance with or supporting EN 60 456 and IEC 60 456.

Consumption values will vary from the values quoted depending on water pressure, water hardness, water temperature at filling, room temperature, type and quantity of washing, detergent used, variations in mains voltage and any options selected.

Installation and connection instructions



Safety information for the installation

- This washing machine **cannot be built-in**.
- Before using for the first time, check the appliance for damage sustained while it was being transported. Do not under any circumstances connect an appliance that is damaged. In the case of damage, please contact your supplier.
- Before using for the first time, all parts of the transit packaging must be removed. Otherwise when spinning damage may be caused to the appliance or to neighbouring units or furniture.
- Before using the appliance for the first time, splash protection must be completed. (See "Removing the transit packaging".)
- Always plug the mains plug into a correctly installed shockproof socket.
- Permanent connection: a permanent connection must only be installed by a trained electrician.
- Prior to using the appliance for the first time, ensure that the rated voltage and type of supply on the rating plate match that of the supply where the appliance is to be installed. The fuse rating is also to be found on the rating plate.
- If work on the plumbing is required for the proper connection of the washing machine to the water supply, this must be undertaken by a registered plumber.
- If work on the electricity supply system is required for the proper connection of the washing machine to the electricity supply, this must be undertaken by a registered electrician.
- The washing machine's cable must only be replaced by the Customer Care Department or a registered electrician.

Installing the appliance

Transporting the appliance



Warning! The washing machine is very heavy. Risk of injury. Be careful when lifting.

- Do not lay the appliance on its front nor on its right side (as seen from the front). Electrical components may get wet.
- Never transport the appliance without its transit packaging. Only remove the transit packaging when the appliance is in its place of installation. Transporting the appliance without its transit packaging can lead to damage to the appliance.
- Never lift the appliance by the door when it is open nor by the plinth.

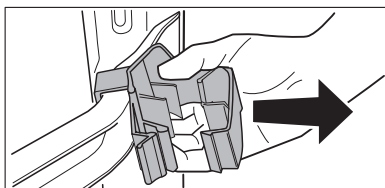
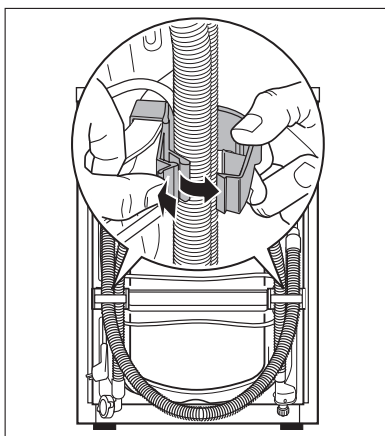
When moving using a sack trolley:

- Only use the sack trolley on the side of the appliance. The sack trolley's base plate must not be longer than 24 cm, otherwise parts of the anti-flood system may be damaged.

Removing the transit packaging

Important! Before using the appliance for the first time, all parts of the transit packaging must be removed! Keep the transit packaging in a safe place, in case it is needed at a later date when the appliance is to be moved (e.g. moving house).

1. At the back of the appliance, open both hose clips and remove both hoses and mains cable.
2. Remove both hose clips from the appliance by jerking them hard.



3. Remove both plastic caps sideways.



Special spanner A and sealing caps B (2 off) and C (1 off) are supplied with the appliance.

4. Remove screw D with its compression spring using special spanner A.

5. Turn sealing cap C upside down as shown in the illustration.

6. Seal hole using sealing cap C.

7. Unscrew and remove two screws E using special spanner A.

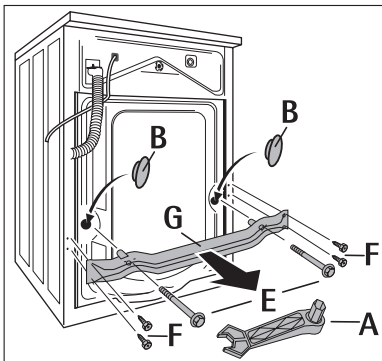
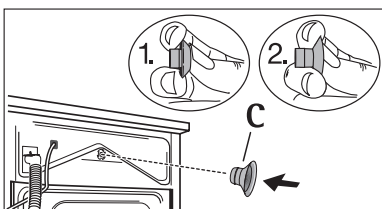
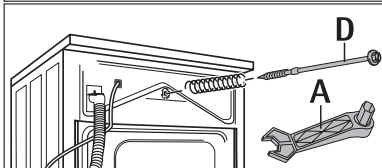
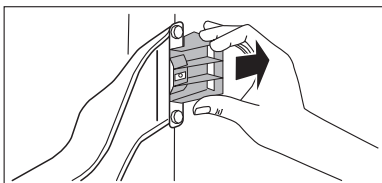
8. Unscrew and remove four screws F using special spanner A.

9. Remove transit bar G.

10. Screw in the four screws F again.

11. Seal the two big holes using sealing caps B.

Important! Press all sealing caps B (2 off) and C (1 off) in firmly, so that they snap into place. (Splash protection).



Where to install

Important! The appliance must not be used in a room where there is a danger of frost. Frost damage or impaired operation! Frost damage is not covered by the warranty.

- The surface on which the appliance is to be installed must be firm and level. Do not install the appliance on carpets or on soft floor coverings.
- The surface on which the appliance is to be installed must be clean and dry and free from coverings that move, so that the appliance does not slide.
- If the location in which the appliance is to be installed is fitted with small-format tiles, put a rubber mat (available in the shops) under the appliance.

If the appliance is to stand on a plinth:

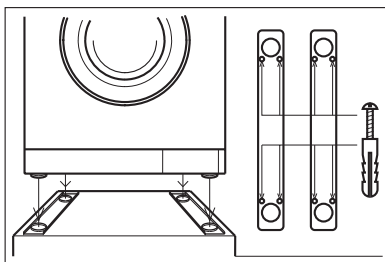
In order for the appliance to be secure on the plinth, fixing plates*) must be mounted, into which the appliance is inserted.

If the appliance is to stand on floors that vibrate, e. g. floors of wooden joists with deal boards:

If possible, install the appliance in one corner of the room.

1. Screw a water-resistant wooden board (at least 15 mm thick) onto at least 2 of the floor joists.
2. Affix fixing plates *) onto the wooden board, into which the appliance is inserted.

*) The fixing plates can be obtained from the Customer Care Department.



Making the appliance level



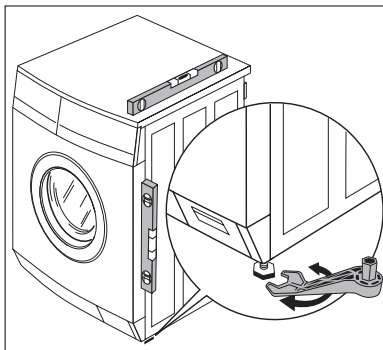
Automatic foot: The rear foot on the left-hand side of your washing machine is built as a shock absorbing foot, which is why the appliance gives in the back left-hand corner if put under load. The automatic foot guarantees that the appliance does not move even at high spin speeds. Basically the automatic foot does not need to be set.

The four feet of the appliance are pre-adjusted.

Large degrees of unevenness can be compensated for by individually adjusting the height adjustable screw feet.

Use the special spanner supplied to do this.

Important! Do not use pieces of wood, cardboard or such like to level out unevenness in the floor, but adjust the height adjustable screw feet instead.



Electrical connection

Details about the voltage, type of supply and the fuses required are to be found on the rating plate. The rating plate is next to the doorway.

Connecting to the water supply

Important!

- This appliance **must not** be connected to the hot water system.
- When connecting it, use only new hose kits.
- Only connect the appliance to the drinking water supply. Rain water or water for industrial use may only be used if it fulfils the requirements of DIN 1986 and DIN 1988.
- Do not kink or crush the water inlet hose or drain hose.

Permitted water pressure

The water pressure must be at least 1 bar ($= 10\text{N/cm}^2 = 0.1\text{MPa}$) and may be a maximum of 10bar ($= 100\text{N/cm}^2 = 1\text{MPa}$).

- If more than 10bar: Connect a pressure reduction valve.
- If less than 1 bar: Disconnect the appliance end of the inlet hose from the solenoid inlet valve and remove the flow meter. (In addition remove the filter using pointed pliers and take out the rubber gasket behind it.) Re-insert the filter.

Water inflow

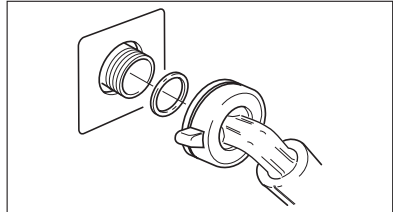
A 1.50 m long pressure hose is supplied with the appliance.
If a longer water inlet hose is required, only original hoses are to be used. The Customer Care Department stocks hose kits of different lengths.



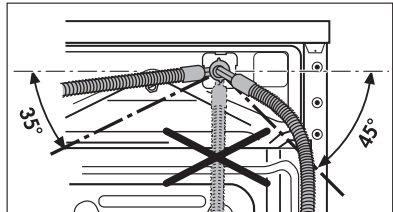
Sealing rings are either inserted in the nuts of the threaded hose fitting or are included as spare parts. Do not use any other type of sealing rings.

Important! All threaded hose fittings must only be tightened by hand.

1. Connect the hose with the right-angle connector to the machine.

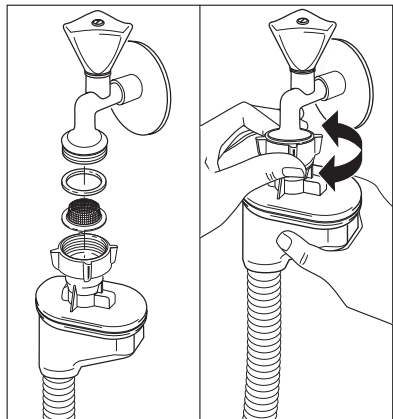


Important! Do not position the inlet hose vertically downwards. Position it to the right or the left as shown in the illustration.



2. Connect the hose with the straight connector to a water tap with an R $\frac{3}{4}$ (inch) screw thread.
3. To tighten or loosen the threaded hose fitting, only the metal nuts must be turned. When doing this, keep a firm hold on the housing of the safety valve with one hand, so that it does not turn at the same time.

Important! To tighten or loosen the threaded hose fitting, never turn the housing of the safety valve, as otherwise the inner hose will be damaged.



4. Open the water tap slowly and check all connections for water tightness.

Water drainage

The maximum permitted difference between the height of the surface on which the appliance is installed and the water outlet is 1 metre.

Only original hoses may be used to extend hoses. (A maximum of 3 m laid on the floor and then 80 cm vertically). The Customer Care Department stocks outlet hoses of different lengths.

Draining water into a sink outlet

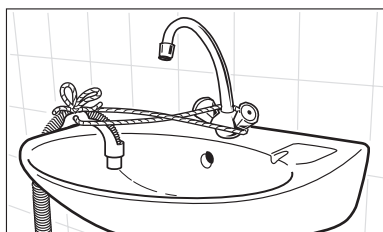
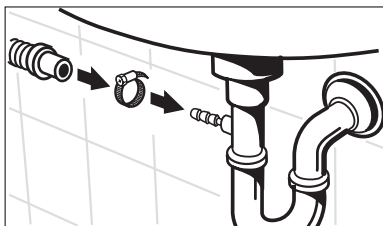
Secure the outlet/sink outlet joint with a hose band clip (available from your dealer).

Draining water into a wash basin/bath



Important!

- Small basins are not suitable. Water may overflow.
- The end of the drain hose must not be in the water that has been pumped out. Otherwise water could be sucked back into the appliance.
- When draining into a wash basin or a bath, secure the drain hose with the supplied elbow to stop it slipping. Otherwise the water running out can force the hose out of the basin.
- When pumping the water out, check that the water is running away fast enough.



Pumping heights over 1 m

The washing machine's drain pump is able to pump water to a height of 1 meter, calculated from the surface on which the appliance is installed.

Warning! If pumping height is over 1 metre, malfunctions and damage to the appliance may arise.

For pumping heights over 1 metre a conversion kit can be obtained. Please contact the Customer Care Department.

Guarantee Conditions

Belgium

DECLARATION OF GUARANTEE TERMS.

Our appliances are produced with the greatest of care. However, a defect may still occur. Our consumer services department will repair this upon request, either during or after the guarantee period. The service life of the appliance will not, however, be reduced as a result.

This declaration of guarantee terms is based on European Union Directive 99/44/EC and the provisions of the Civil Code. The statutory rights that the consumer has under this legislation are not affected by this declaration of guarantee terms.

This declaration does not affect the vendor's statutory warranty to the end user. The appliance is guaranteed within the context of and in adherence with the following terms:

1. In accordance with provisions laid down in paragraphs 2 to 15, we will remedy free of charge any defect that occurs within 24 months from the date the appliance is delivered to the first end user. These guarantee terms do not apply in the event of use for professional or equivalent purposes.
2. Performing the guarantee means that the appliance is returned to the condition it was in before the defect occurred. Defective parts are replaced or repaired. Parts replaced free of charge become our property.
3. So as to avoid more severe damage, the defect must be brought to our attention immediately.
4. Applying the guarantee is subject to the consumer providing proof of purchase showing the purchase and/or delivery date.
5. The guarantee will not apply if damage caused to delicate parts, such as glass (vitreous ceramic), synthetic materials and rubber, is the result of inappropriate use.
6. The guarantee cannot be called on for minor faults that do not affect the value or the overall reliability of the appliance.
7. The statutory warranty does not apply when defects are caused by:
 - a chemical or electrochemical reaction caused by water,
 - abnormal environmental conditions in general,
 - unsuitable operating conditions,
 - contact with harsh substances.
8. The guarantee does not apply to defects due to transport which have occurred outside of our responsibility. Nor will the guarantee cover those caused by inadequate installation or assembly, lack of maintenance or failure to respect the assembly instructions or directions for use.
9. Defects that result from repairs or measures carried out by people who are not qualified or expert or defects that result from the addition of non-original accessories or spare parts are not covered by the guarantee.
10. Appliances that are easy to transport may be delivered or sent to the consumer services department. Home repairs are only anticipated for bulky appliances or built-in appliances.
11. If the appliances are built-in, built-under, fixed or suspended in such a way that removing and replacing them in the place where they are fitted takes more than half an hour, the costs that result therefrom will be charged for. Connected damage caused by these removal and replacement operations will be the responsibility of the user.
12. If, during the guarantee period, repairing the same defect repeatedly is not conclusive, or if the repair costs are considered disproportionate, in agreement with the consumer, the defective appliance may be replaced with another appliance of the same value. In this event, we reserve the right to ask for a financial contribution calculated according to the length of time it has been used.
13. A repair under guarantee does not mean that the normal guarantee period will be extended nor that a new guarantee period begins.
14. We give a twelve month guarantee for repairs, limited to the same defect.
15. Except in the event where liability is legally imposed, this declaration of guarantee terms excludes any compensation for damage outside the appliance for which the consumer wishes to assert his rights. In the event of legally admitted liability, compensation will not exceed the purchase price paid for the appliance.

These guarantee terms are only valid for appliances purchased and used in Belgium. For exported appliances, the user must first make sure that they satisfy the technical conditions (e.g.: voltage, frequency, installation instructions, type of gas, etc.) for the country concerned and that they can withstand the local climatic and environmental conditions. For appliances purchased abroad, the user must first ensure that they meet the qualifications required in Belgium. Non-essential or requested adjustments are not covered by the guarantee and are not possible in all cases.

Our consumer services department is always at your disposal, even after the guarantee period has expired.

Address for our consumer services department:
ELECTROLUX HOME PRODUCTS BELGIUM
Bergensesteenweg, 719 - 1502 LEMBEEK
Tel.: 02.363.04.44

Weitere Kundendienststellen im Ausland

In diesen Ländern gelten die Garantiebedingungen der örtlichen Partner. Diese können dort eingesehen werden.

Further after-sales service agencies overseas

In these countries our AEG-Electrolux agents' own guarantee conditions are applicable. Please obtain further details direct.

Autres agences étrangères assurant le service après-vente

Dans ces pays, les conditions de garantie des concessionnaires de la région sont valables. Vous pouvez les consulter sur place.

Otros puntos de Postventa en el extranjero

En estos países rigen las condiciones de nuestros representantes locales, las cuales pueden ser consultadas allí mismo.

Ulteriori uffici del servizio tecnico assistenza clienti all'estero

In questi paesi sono valide le condizioni di garanzia dei partner locali. Queste condizioni possono essere esaminate sul luogo.

Serviços de assistência técnica no estrangeiro

Nestes países são válidas as condições de garantia dos concessionários locais, podendo aí ser consultadas.

További vevőszolgálati irodák külföldön

Ezekben az országokban a mi AEG-Electrolux vevőszolgálatainknál saját jótállási feltételek alkalmazhatók. A további adatokat kérjük közvetlenül szerezzék be.

Servisne službe

Na garancijskem listu boste našli seznam pooblaščenih servisnih služb AEG-Electrolux.

Customer Service Centres

Belgium

Electrolux Home Products Belgium ELECTROLUX SERVICE Bergensesteenweg 719 1502 Lembeek E-mail: consumer.services@electrolux.be	Consumer services	Tel.: 02/363.04.44	Fax.: 02/363.04.00 02/363.04.60
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U.A.E. Abu Dhabi Universal Trading Company P.O. Box 43 99 Tel.: 6335331 Service Center 6733974	Jordan Jordan Household Supply Co. Ltd. P.O. Box 3/68 Amman/Tel.: 69 70 50	Malta ITC International Trading Company White House Building Mountbatte Street Blata L-Bajda/Tel.: 220644
Egypt Middle East Commercial Center 4 Salah El Dein St. - 2nd floor Heliopolis, Kairo Egypt Tel.: 2024181719	Canada EURO-LINE Appliances 2150 Winston PARK Drive 20 Oakville, Ontario L6H 5V1 Tel.: 905 829 3980 Fax: 905 829 3985	Mauritius Happy World Centre Ltd. P.O. 7 54 1 Chausee Street Port Louis Tel.: 25355
Australia The Andi-Co Group 1 Stamford Road Oakleigh VIC 3166 Tel.: (03) 9569 1255 Fax: (03) 9569 1450 www.andico.com.au	Korea (South) Core Incorp. 3/F Chewoo Bldg. 200 Nonhyun-Dong Kangnam-Ku 135-010 Seoul Telefon 82 2 549 89 61	Namibia AEG NAMIBIA (PTY) LIMITED-Jeppe Street Northern Industrial Area Windhoek Tel.: (061) 21-6082/4 Fax: (061) 217838
Bahrain/Arabian Gulf A.A. Zayani & Sons P.O. Box 9 32 Bahrain Tel.: 17311124	Croatia Electrolux D.O.O. Suplova 7 10000 Zagreb Tel.: 1 61 19512 Fax: 1 61 19513	New Zealand Monaco Corporation Ltd. 10 Rothwell Avenue Albany - Auckland 4399 Auckland 1 New Zealand Tel.: 00 64-92 59 11 11 Fax: 00 64-92 59 11 12
Bulgaria Electrolux Bulgaria E.O.O.D. 91 Levski Blvd. 1000 Sofia Tel.: 2 806676 Fax: 2 980 5276	Kuwait/Arabian Gulf Ali Al-Ghanim Est. P.O. Box 21540 - Safat Tel.: 4822190 Fax: 4820116	Syria WATTAR CO. P.O. Box 36109 Mazzeah - Damascus Direct Phone: 00963116132649 Fax: 00963116119537
Cyprus Hadjikyrlakos & Sons Ltd. Prodromou 121 P.O. Box 21587 Nicosia 1511 Service Telephones: Nicosia 02 481226 Limassol 05 562182 Larnaca 04 633929 Paphos 06 932 699	Lebanon Adib & Assaferi P.O. Box 539 Tripoli	Iran ARIAN International Develop- ment Co. AEG Showroom Shariati, Balatar as Safar Teheran / Iran Phone No. Showroom: 021 / 285 513 / 4 Phone No. Service: 021 / 312 27 67 / 8

Estonia Electrolux Estonia Ltd. Mustamäe tee 24 EE0006 Tallinn Tel.: (372) 6 650 090 Fax: (372) 6 650 092	Latvia Electrolux Latvija Ltd. Kr.Barona iela 130/2 Riga, LV-1012 Tel.: 371 7313626 Fax: 371 7845954	Poland Electrolux Poland Sp. zo.o. ul. Domaniewska 41 02-034 Warszawa tel.: 022 874 33 33 fax: 022 874 33 00
Hong Kong Dah Chong Hong Ltd. 20 Kai Cheung Road Kowloon Bay Kowloon – Hong Kong Tel.: 0085222621620 Fax: 0085227550333	Lithuania Electrolux Lithuania Verkui 29 2600 Vilnius Tel.: 372 272 3326 Fax: 372 272 3366	Russia Electrolux Russia Ltd. 16 Olympiysky prospekt 129090 Moscow Tel.: (095) 937 7837 Fax: (095) 926 5513
Israel Evis Ltd. Tadiran-Ampa Service 10 Gibonay Israel Street New Industrial Zone Netanya, 42504 Israel	Malaysia Arzbergh Engineering No. 49A/B, Jalan Petaling Utama 7 4600 Petaling Jaya Tel.: 3 795 1084 Fax: 3 795 1082	Saudi Arabia Awad Badi Nahas Est Shara Siteen Jeddah 21463 Phone: 6646583 Alia Trading Co Mecca Road Riyadh 11491 Phone 4645977
Japan Electrolux Japan Ltd. Domestic Appliances Department Maruzen Showa Warehouse Building Tookai 4-5-12, Ota-ku 143-006 Tokyo Tel.: 0120-13-7117 Fax: 03-3790-5257	Singapore Group Pte Ltd. 833 Bukit Timah Road Unit no. 01-11 Royalville 279887 Singapore Tel.: 0065 64638484 Fax: 0065 64638488	Slovenia Electrolux Slovenia D.O.O. Traska Ul. 132 1000 Ljubljana Tel.: 61 1234 137 Fax: 61 1234 238
Thailand Olympia Thai Tower, 444 Rachadapiser Road Samsennok- Huaykwang 10320 Bangkok Thailand Tel.: 006625136111 Fax: 006625136334	Slovakia Rep. Electrolux Slovakia S.R.O. Seberiniho 1 821 03 Bratislava Tel.: 02 4333 4322, 4355 Fax: 02 4333 6976	South Africa AEG (Pty) Ltd. 55, 12th Road P.O. Box 1 02 64 Kew/Johannesburg 2000 Tel.: 8069111
Hungary Electrolux Lehel KFT Erzsébet Királyné útja 87. 1142 Budapest Tel.: 00361/467-3200	Czech Rep. ELECTROLUX DOMÁCI SPOTŘEBIČE CZ DIVIZE ELECTROLUX S.R.O. Customer Centre Hanusova ul. 140 21 Praha 4 Tel.: 2 6112 6112 Telefax: 2 6112 3504	

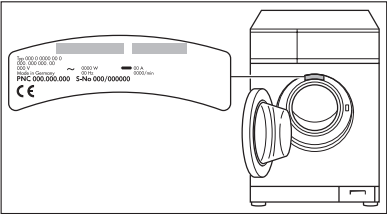
Service

In the event of technical faults, please first check whether you can remedy the problem yourself with the help of the operating instructions (section "What to do if...").

If you were not able to remedy the problem yourself, please contact the Customer Care Department or one of our service partners.

In order to be able to assist you quickly, we require the following information:

- Model description
- Product number (PNC)
- Serial number (S No.)
(for numbers see rating plate)
- Type of fault
- Any error messages displayed by the appliance



So that you have the necessary reference numbers from your appliance at hand, we recommend that you write them in here:

Model description:

PNC:

S No:

 **From the Electrolux Group. The world's No. 1 choice.**

The Electrolux Group is the world's largest producer of powered appliances for kitchen, cleaning and outdoor use. More than 55 million Electrolux Group products (such as refrigerators, cookers, washing machines, vacuum cleaners, chain saws and lawn mowers) are sold each year to a value of approx. USD 14 billion in more than 150 countries around the world.

AEG Hausgeräte GmbH
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